

**SUPPLEMENTAL/BID BULLETIN NO. 1  
For LBP-ICTBAC- ITB-GS-20250422-01**

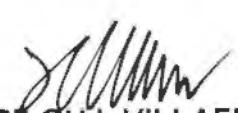
**PROJECT : 11,000 Licenses for Patch Management Solution with One (1) Year  
Subscription, Maintenance and Support Services for Field Units**

**DATE : 04 June 2025**

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This Supplemental/Bid Bulletin is issued to modify, amend and/or clarify certain items in the Bid Documents. This shall form an integral part of the Bid Documents.

1. Section VII. Technical Specification (pages 42-43), Checklist of the Bidding Documents (pages 64-67) and Terms of Reference (Annex D-1 to D-5) have been revised. Copies of said revised portions of the Bidding Documents are herein attached.
2. Response to the bidders queries per attached Annex H-1 to H-5.
3. The Bidder/s are reminded that the deadline of Bid Submission is on 13 June 2025 at 10:00 AM and the Opening is on 13 June 2025 at 10:15 AM. **Late bids will not be accepted.**
4. The bidder/s are encouraged to use the Bid Securing Declaration as Bid Security.



**SVP MARILOU L. VILLAFRANCA**  
Chairperson, ICT-BAC

## RESPONSES TO BIDDER'S QUERIES AND/OR SUGGESTIONS

<b>DATE</b>	03 June 2025
<b>PROJECT IDENTIFICATION NO.</b>	ITB-GS-20250422-01
<b>PROJECT NAME</b>	11,000 License with One (1) Year Subscription for Patch Management, including Maintenance and Support Services for Field Units
<b>PROPONENT UNIT/TECHNICAL WORKING GROUP</b>	Field Office Network Management Department

<b>ITEM NO.</b>	<b>PORTION OF BIDDING DOCUMENTS</b>	<b>QUERIES AND/OR SUGGESTIONS</b>	<b>LANDBANK's RESPONSES</b>
TOR ITEM NO. 16	The PMS must have an option for on demand, real-time and scheduled deployment of	To update item no. 16 due to incomplete detail description on the submitted technical specifications	The PMS must have an option for on demand, real-time and scheduled deployment of patches
Section VI. Schedule of Requirements	Supply, Delivery, Installation and Configuration Period: Within sixty (60) calendar days after receipt of the Notice to Proceed.	<p><b>Clarification:</b></p> <ol style="list-style-type: none"> <li>What is the expected percentage of installation within the sixty (60) calendar days?</li> <li>How many deployment sites are covered under this project?</li> </ol> <p><b>Suggestion:</b> Assuming the project coverage is limited to only 10–20%, it may be reasonable to consider extending the period for Supply, Delivery, Installation, and Configuration beyond the current ninety (90) calendar days from receipt of the Notice to Proceed, to ensure thorough implementation and alignment with available resources.</p> <p><b>Justification:</b> Clarifying the expected installation milestones within the 60-day period will help us plan resources efficiently, manage deployment logistics, and meet your expectations effectively while ensuring the quality and reliability of the solution.</p>	<ol style="list-style-type: none"> <li>Supply, delivery, installation &amp; configuration should be completed within 60 calendar days for all the components of patch management.</li> <li>There are 800+ sites which includes all branches and remote offices.</li> </ol>
Annex D-3 TOR ITEM NO. 46	<p><b>Bidder's Eligibility Requirements</b></p> <p>The vendor must have a minimum of five (5) years of experience in the deployment and management of the bank's existing Endpoint Protection Platform and must be an active Expert Partner (provide certification). The Endpoint Protection Platform should be an official technology partner of the proposed PMS solution.</p>	<p><b>Clarification:</b> May we request that the requirement in item number 46 be relaxed to "The vendor must have at least five (5) years of experience in deploying and managing an Endpoint Protection Platform, preferably the bank's existing solution. The vendor must also be an active Expert Partner (with certification) or holds an equivalent status. The proposed Endpoint Protection Platform should be compatible with, or officially recognized as a technology partner of the proposed PMS solution.</p>	<p>We will maintain the requirement that the bidder must have five (5) years of experience in the deployment and management of the bank's existing Endpoint Protection Platform and must be an active Expert Partner.</p> <p>This requirement will establish that the bidder has the capacity to investigate/resolve issues encountered between our existing Endpoint Solution and the proposed Patch Management solution. An equivalent</p>

		<p><b>Justification:</b></p> <p>- The relaxation of this requirement is justified to encourage wider vendor participation and promote competitive bidding. Limiting the requirement to the bank's existing Endpoint Protection Platform and a specific partner certification significantly restricts the pool of qualified bidders. Allowing vendors with equivalent experience and certifications in other reputable Endpoint Protection Platforms—provided they are compatible with the proposed PMS solution—maintains technical suitability while promoting innovation, cost efficiency, and wider vendor participation.</p>	<p>certification does not give an assurance of expertise on the existing endpoint solution.</p>
<p>Annex D-4 TOR ITEM NO. 49</p>	<p><b>Bidder's Eligibility Requirements</b></p> <p>49. The bidder must have at least two (2) Local Certified Solution Professionals/Specialists/Engineers, with at least three (3) years of work experience and who have handled the PMS/project for at least two (2) years, to support the reconfiguration and provide online/onsite support. The bidder must submit the following documents for the given IT engineers:</p> <ul style="list-style-type: none"> <li>• Resume/Curriculum Vitae</li> <li>• Certificate of Employment</li> <li>• List of Trainings/Seminars attended (including Administration for Endpoint Protection Training/Seminar)</li> </ul>	<p><b>Clarification:</b></p> <p>- May you please confirm if the Administration for Endpoint Protection Training/Seminar is mandatory when the solution to be proposed is focused solely on Patch Management?</p> <p><b>Suggestion:</b></p> <p>Would it be possible to revise the requirement to "The bidder must have at least two (2) Local Certified Solution Professionals/Specialists/Engineers or similar with at least three (3) years of work experience and who have handled the PMS/project for at least two (2) years, to support the reconfiguration and provide online/onsite support. The bidder must submit the following documents for the given IT engineers:"</p> <p><b>Justification:</b></p> <p>- Since patch management primarily deals with the deployment and management of software patches and updates rather than endpoint protection per se, we seek clarification if relevant training specifically on patch management or related areas would suffice, or if the endpoint protection training is an absolute requirement regardless of the solution scope.</p>	<p>Yes, trainings/seminars attended (including Administration for Endpoint Protection Training/Seminar) is required.</p> <p>This will also establish that the bidder has the capacity to investigate/resolve issues encountered between our existing Endpoint Solution and the proposed Patch Management solution.</p>

Annex D-4 TOR ITEM NO. 50	<b>Bidder's Eligibility Requirements</b>  50. The bidder must have at least two installed bases in the Philippines and have managed at least 10,000 combined licenses of the same product or solution. These installed bases must be a BSP supervised/regulated Financial Institution (Banks or Non-Bank Financial Institutions). Project client name, address, contact person, contact number, and email address must be included.	<b>Clarification:</b>  May we request that the requirement in item number 50 be relaxed to "The bidder must have at least one installed base in the Philippines of the same product or solution. These installed bases must be a BSP supervised/regulated Financial Institution (Banks or Non-Bank Financial Institutions). Project client name, address, contact person, contact number, and email address must be included."  <b>Justification:</b>  This proposed revision aims to widen participation in the bidding process without compromising the integrity and technical suitability of the solution. By allowing bidders with at least one proven installation within a BSP-supervised financial institution (Bank or Non-Bank Financial Institutions), the procuring entity can still ensure the reliability and relevance of the product or solution in a similar regulated environment.	We will maintain the requirement of two (2) installed bases. This requirement will demonstrate the capacity of the winning bidder to support different clients, even with a large number of procured licenses.
Annex D-1 TOR ITEM NO. 1	<b>General Specifications</b>  1. The Patch Management Solution (PMS) should support an on premise and cloud Central Management Console for Patch Management and can support minimum of 11,000 endpoints.	<b>Clarification:</b>  Does the vendor's scope include providing licenses for the operating system, SQL, and SSL, aside from the On-premise server?	Yes. All the needed licenses will be provided by the winning bidder.
Annex D-1 TOR ITEM NO. 6	<b>General Specifications</b>  6. The PMS should have a backup and restoration capability in the event of application server or database issue	<b>Clarification:</b>  Are you referring to backup and restoration at the SQL level only, which would require downtime during the process? If not, could you please elaborate and clarify your expectations?	Yes. This will include the backup of both Application and SQL level.
Annex D-3 TOR ITEM NO. 41	<b>Other Requirements:</b>  41. The PMS must work/integrate with the bank's existing appliance: 1. Network Time Protocol Appliance 2. Security Information Event Management Solution 3. Network Access Control solution 4. Endpoint/Server Protection Platform 5. Vision One XDR 6. Backup Solution	<b>Clarification #1:</b> Who will handle the integration? Will your existing appliance be responsible for integrating with the proposed solution?  <b>Clarification #2:</b> May we know the existing brand and solution you intend to integrate with the proposed solution?	The Patch management solution will integrate with the existing solutions of the bank.  These are security appliance that we cannot disclose, but these solutions are leaders in their categories.

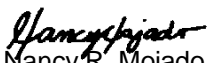
Annex D-1 TOR ITEM NO. 43	<b>Other Requirements</b>  43. The supplier must notify the Bank's IT personnel of any related cyber security supply chain incident such as, but not limited to compromise/breaches involving the supplier/client data, the product hardware or software, etc. It must be reported within a risk-informed time frame of 24 hours upon learning of the incident	<b>Clarification:</b>  Could you specify which documents or references are needed for this?	No documents will be required yet as proof of compliance, since this will only become necessary once the Patch Management solution is in place.
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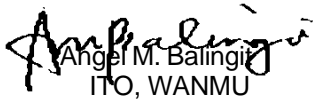
#### INQUIRIES RAISED DURING PREBID

		<b>QUERIES AND/OR SUGGESTIONS</b>	<b>LANDBANK's RESPONSES</b>
		Under Item 1 of the General Specifications, it states that the Patch Management Solution (PMS) should support an on-premise and cloud Central Management Console for patching a minimum of 11,000 endpoints. For the on-premise setup, will the server come from LANDBANK?	The server will be provided by the vendor.
		So the OS and SQL requirements will also be provided by the vendor?	Yes.
		Regarding Item 7, what existing security solutions do you have?	Trend Micro
		Regarding Item 16, does "deployment" refer to the deployment of patches? The statement was cut off.	It's the deployment of Windows OS patches.
		Regarding Item 29, may I ask if the logs referred to are those exported from the solution? Also, what is meant by "graphical analysis"?	The logs should be readable by any tool capable of interpreting them. It's important that the logs are understandable. You may specify the log export format, but it must be clear, easy to read, not overly technical and has a specific and detailed report of what occurred.
		Regarding Item 38, what does "quarterly preventive maintenance and health check" mean?	Health checks are required to ensure the system is functioning properly. We require this for all our solutions.
		Are health checks and quarterly preventive maintenance separate or the same?	They are the same.
		Is the preventive maintenance also expected for the server? Regarding Item 41, what kind of integration are you expecting with your existing appliances? Should the proposed solution integrate with the existing system, or vice versa	Yes. It must be compatible with our existing solutions and must be able to integrate with our centralized logging. The solution must be able to adjust or adapt to our existing setup. In other words, the proposed solution should set its parameters accordingly to adapt to

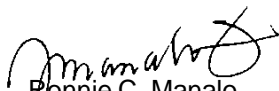
			our system — not the other way around.
		May we know what your existing appliances are?	They're listed in Item 41 — Network Time Protocol Appliance, Security Information and Event Management Solution, Network Access Control Solution, Endpoint/Server Protection Platform, Vision One XDR, Backup Solution.
		Regarding Item 46, may we know your current endpoint protection platform?	Trend Micro
		What do you mean by “must be an active Expert Partner”?	The engineer must be certified in Trend Micro. You must have a Trend Micro-certified expert engineer who knows how to integrate PMS with the antivirus solution.
		Still on Item 46, regarding the “minimum of 5 years of experience in the deployment and management of the bank’s existing Endpoint Protection Platform” — what proof is acceptable?	A certification showing that your Trend Micro expert has at least 5 years of experience handling the platform.
		Under Item 46, what if I only provide a Patch Management solution but not the Trend Micro expert? Do we still need Trend Micro certification even if we only specialize in Patch Management? Can this requirement be relaxed?	We require the certification to ensure proper integration between the Patch Management Solution (PMS) and the antivirus (AV). This is why we are specifically looking for a certified expert who can competently address interoperability concerns and serve as a single point of contact capable of answering all our technical questions.

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# Technical Specifications

Specifications	Statement of Compliance
	<p><b>Bidders must signify their compliance to the Technical Specifications/Terms of Reference by stating below either “Comply” or “Not Comply”</b></p> <p>Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidders statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.</p>
<p><b>11,000 Licenses for Patch Management Solution with One (1) Year Subscription, Maintenance and Support Services for Field Units</b></p> <ol style="list-style-type: none"><li>1. Minimum technical specifications and other requirements per attached <b>Revised Annexes D-1 to D-5</b>.</li><li>2. The documentary requirements enumerated in <b>Revised Annexes D-3 and D-4</b> of the Terms of Reference shall be submitted in support of the compliance of the Bid to the technical specifications and other requirements.</li></ol> <p>Non-submission of the above documents may result in the post-disqualification of the bidder.</p>	<p><b>Please state here either “Comply” or “Not Comply”</b></p>

**Conforme:**

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Name of Bidder

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Signature over Printed Name of  
Authorized Representative

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Position



## Checklist of Bidding Documents for Procurement of Goods and Services

The documents for each component should be arranged as per this Checklist. Kindly provide guides or dividers with appropriate labels.

### Eligibility and Technical Component (PDF File)

- ***The Eligibility and Technical Component shall contain documents sequentially arranged as follows:***

- **Eligibility Documents – Class “A”**

#### Legal Eligibility Documents

1. Valid PhilGEPS Registration Certificate (Platinum Membership) (all pages);

#### Technical Eligibility Documents

2. Duly notarized Secretary's Certificate attesting that the signatory is the duly authorized representative of the prospective bidder, and granted full power and authority to do, execute and perform any and all acts necessary and/or to represent the prospective bidder in the bidding, if the prospective bidder is a corporation, partnership, cooperative, or joint venture; or Original Special Power of Attorney of all members of the joint venture giving full power and authority to its officer to sign the OSS and do acts to represent the Bidder. (sample form - Form No. 7).
3. Statement of the prospective bidder of all its ongoing government and private contracts, including contracts awarded but not yet started, if any, whether similar or not similar in nature and complexity to the contract to be bid, within the last five (5) years from the date of submission and receipt of bids. The statement shall include all information required in the sample form (Form No. 3).
4. Statement of the prospective bidder identifying its Single Largest Completed Contract (SLCC) similar to the contract to be bid within the relevant period as provided in the Bidding Documents. The statement shall include all information required in the sample form (Form No. 4).

#### Financial Eligibility Documents

5. The prospective bidder's audited financial statements, showing, among others, the prospective bidder's total and current assets and liabilities, stamped "received" by the BIR or its duly accredited and authorized institutions, for the preceding calendar year which should not be earlier than two (2) years from the date of bid submission.
6. The prospective bidder's computation for its Net Financial Contracting Capacity (NFCC) following the sample form (Form No. 5), or in the case of

Procurement of Goods, a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation.

○ **Eligibility Documents – Class “B”**

7. Duly signed valid joint venture agreement (JVA), in case the joint venture is already in existence. In the absence of a JVA, duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful shall be included in the bid. Failure to enter into a joint venture in the event of a contract award shall be ground for the forfeiture of the bid security. Each partner of the joint venture shall submit its legal eligibility documents. The submission of technical and financial eligibility documents by any of the joint venture partners constitutes compliance, provided, that the partner responsible to submit the NFCC shall likewise submit the statement of all its ongoing contracts and Audited Financial Statements.
8. For foreign bidders claiming by reason of their country's extension of reciprocal rights to Filipinos, Certification from the relevant government office of their country stating that Filipinos are allowed to participate in government procurement activities for the same item or product.
9. Certification from the DTI if the Bidder claims preference as a Domestic Bidder or Domestic Entity.

○ **Technical Documents**

10. Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
11. Section VI – Schedule of Requirements with signature of bidder's authorized representative.
12. **Revised Section VII – Specifications with response on compliance and signature of bidder's authorized representative.**
13. Duly notarized Omnibus Sworn Statement (OSS) (sample form - Form No.6).

***Note: During the opening of the first bid envelopes (Eligibility and Technical Component), only the above documents will be checked by the BAC if they are all present using a non-discretionary “pass/fail” criterion to determine each bidder's compliance with the documents required to be submitted for eligibility and the technical requirements.***

- **Other Documents to Support Compliance with Technical Specifications [must be submitted inside the first bid envelope (Eligibility and Technical Component)]**
14. **Revised Technical Specifications and Terms of Reference duly accomplished and signed in all pages by the authorized representative/s of the bidder.**
  15. Securities and Exchange Commission (SEC) Registration as proof that the bidder has at least ten (10) years of existence in the IT industry.
  16. Manufacturer's authorization (sample form - Form No. 9) or its equivalent document, confirming that the bidder is authorized to provide the brand being offered and consumables supplied by the manufacturer, including any warranty obligations and after sales support as may be required.
  17. Certification as proof that the bidder has at least five (5) years of experience in the deployment and management of the bank's existing Endpoint Protection Platform and must be an active Expert Partner.
  18. Certificate of Employment, Resume/Curriculum Vitae and List of Projects Handled [including End-User/Client Company Name, Project Name, Project Duration (start date and end date)] of a dedicated Project Manager (PM) with at least three (3) years work experience on how to handle IT projects and is currently employed with the bidder.
  19. Certificate of Employment, Resume/Curriculum Vitae and List of Training/Seminars attended (including Administration for Endpoint Protection Training/Seminar) of at least two (2) Local Certified Solution Professional/Specialist/Engineer with at least three (3) years work experience and have handled the PMS/project for at least two (2) years.
  20. List of at least two (2) installed base BSP supervised/regulated Financial Institution (Banks or Non-Bank Financial Institutions) in the Philippines with at least 10,000 combined licenses of the same product or solution with client name, address, contact person, contact number and email address.
  21. Certificate of Satisfactory Performance from two (2) companies with the same product/services being offered including contact numbers and email addresses
  22. Detailed Escalation Procedure and Support Plan Flow Chart.
  23. Business Continuity Plan that will support the operations of a Commercial or Universal Bank and List of Updated Technical Support (including names, contact numbers and email addresses).

- **Post-Qualification Documents/Requirements – [The bidder may submit the following documents/requirements within five (5) calendar days after receipt of Notice of Post-Qualification]:**
  - 24. Business Tax Returns per Revenue Regulations 3-2005 (BIR No.2550 Q) VAT or Percentage Tax Returns for the last two (2) quarters filed manually or through EFPS.
  - 25. Latest Income Tax Return filed manually or through EFPS.
  - 26. Original copy of Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
  - 27. Original copy of duly notarized Omnibus Sworn Statement (OSS) (sample form - Form No.6).
  - 28. Duly notarized Secretary's Certificate designating the authorized signatory in the Contract Agreement if the same is other than the bidder's authorized signatory in the bidding (sample form – Form No. 7).

**Financial Component (PDF File)**

- ***The Financial Component shall contain documents sequentially arranged as follows:***
  - 1. Duly filled out Bid Form signed by the Bidder's authorized representative (sample form - Form No.1).
  - 2. Duly filled out Schedule of Prices signed by the Bidder's authorized representative (sample form - Form No.2).
  - 3. Duly filled out Bill of Quantities Form signed by the bidder's authorized representative (Annex E)

***Note: The forms attached to the Bidding Documents may be reproduced or reformatted provided the information required in the original forms and other requirements like signatures, if applicable, are complied with in the submittal.***

**Minimum Technical Specifications and Terms of Reference**  
**11,000 License with a One (1) Year Subscription for Patch Management,**  
**including Maintenance and Support Services for Field units**

No.	Technical Specifications	Compliance
<b>General Specifications</b>		
1	The Patch Management Solution (PMS) should support an on premise and cloud Central Management Console for Patch Management and can support minimum of 11,000 endpoints.	
2	The PMS should support Windows 10, Windows 11 & Windows Server 2016 and later versions.	
3	The PMS should support patching of heterogenous endpoints such as laptops, desktops, servers, and virtual machines (VMWare/Hyper-V).	
4	The PMS must be globally recognized for patch management & has been in the Philippine Market for atleast 10 years.	
5	The PMS must not require an Internet connection on target workstations to function at maximum efficiency.	
6	The PMS should have a backup and restoration capability in the event of application server or database issue.	
7	The PMS should be compatible with the existing security solutions installed on field units' endpoints.	
<b>Technical Requirements</b>		
<b>Deployment</b>		
8	Installation of endpoint agent must support Group Policy, installation package, deployment scripts, discovery or any other standard software distribution tools.	
9	The PMS should be able to discover machines across different domains and be able to silently deploy agent to discovered machines using the management console.	
10	Endpoint agent can be deployed silently thru remote batch deployment or management console using .msi or .exe format.	
11	The PMS should be able to identify unmanaged endpoints or endpoints without an agent installed. Agent installation can be pushed thru management console once detected.	
12	Version update or any needed patches can be done seamlessly and silently thru remote batch deployment or thru management console.	
<b>Management, Administration and Reporting</b>		
13	The PMS must have an on premise central management for unified policies, centralized reporting, tasks execution within a single dashboard/console.	
14	The PMS should be able to set a hierarchy of groups such as Organization, site, agent group.	
15	Notification and alerts (such as but not limited to: availability of critical updates, Failure of patch deployment to endpoints) can be configured to be delivered via bank's Email & Agent notification.	
16	The PMS must have an option for on demand, real-time and scheduled deployment of patches.	
17	The PMS should give the administrator the control to choose on what patch to deploy and what patch to blacklist.	

18	The PMS should have the option to revert deployed patches.	
19	The PMS should be able to deploy patches on turned off end-user machines using the Wake On LAN protocol.	
20	The PMS should be able to perform file transfer, software and scripts deployment.	
21	The PMS should be able to display monitoring in a dashboard.	
22	The PMS should be able to monitor critical processes, services, cpu, memory, disk space, software and hardware changes of endpoints.	
23	The PMS should be able to perform software and hardware inventory of endpoints.	
24	The PMS reports should be customizable or be tailored-fit based on the requirement-on-hand.	
25	The PMS should have reports readily available on an on-demand or per need basis that will help the administrator keep track of the status of software fixes and patches on individual systems.	
26	The PMS should provide reports on updated and outdated endpoints, successful and unsuccessful patch count and patch status per endpoint or per group.	
27	The PMS should be able to generate reports on any of the following file formats: PDF, HTML, Excel.	
28	The PMS should be able to provide compliance reports on applied patches.	
29	The PMS must support exporting the logs to formats which allows for graphical analysis. The solution provider shall state the supported formats.	
30	The PMS should be capable of establishing a remote control session to a managed device securely via a non-standard port (i.e., TCP port 5721) to prevent inherent vulnerabilities present in common ports.	
31	The PMS should be able create multiple session of remote control.	
32	The PMS should be able to record a remote session.	
33	The PMS should be capable to access remote systems and perform troubleshooting on the background without disturbing the user.	
<b>System Security Features</b>		
34	The PMS should have strong access control features (ability to control and manage machines is limited by both role and scope).	
35	The PMS must support secure communication between management console and endpoints via a non-standard port (i.e., TCP port 5721) to prevent inherent vulnerabilities present in common ports.	
36	The PMS should offer an optional system tray application which allows the end user to disable or enable remote control to the system.	
37	The PMS should require logging into the system each time a technician remote administers, perform an action, or otherwise manages a system.	
<b>Warranty</b>		
38	One (1) year maintenance and support services shall cover all patch & version updates, quarterly preventive maintenance, health check and any corrective maintenance needed during the warranty period.	
<b>Other Requirments</b>		

39	The winning bidder must provide unlimited email, phone and remote support, with onsite support whenever necessary.	
40	Quarterly product health check report within the coverage period.	
41	The PMS must work/integrate with the bank's existing appliance: 1. Network Time Protocol Appliance 2. Security Information Event Management Solution 3. Network Access Control solution 4. Endpoint/Server Protection Platform 5. Vision One XDR 6.Backup Solution.	
42	The bidder must comply with the requirements in relation to the Third Party/Vendor Assessment conducted by the Bank internal and external audit such as Bangko Sentral ng Pilipinas (BSP), Commission on Audit (COA), etc.	
43	The supplier must notify the Bank's IT personnel of any related cyber security supply chain incident such as, but not limited to compromise/breaches involving the supplier/client data, the product hardware or software, etc. It must be reported within a risk-informed time frame of 24 hours upon learning of the incident.	
44	Inclusive of comprehensive administration, configuration and management training for at least 10 bank personnel with certification from the principal within 6 months after the issuance of NTP.	
<b>Bidder's Eligibility Requirements</b>		
45	Securities and Exchange Commission (SEC) Registration as proof that the bidder has at least ten (10) years of existence in the IT industry.	
46	The bidder must be an authorized reseller of the brand/services being offered. The bidder must submit certification from the principal.	
47	The bidder must have a dedicated Project Manager (PM) employed with the bidder, with at least three (3) years work experience on how to handle IT projects, to oversee the proposed project. The bidder must submit the following documents for the given PM: - Resume/Curriculum Vitae - Certificate of Employment - List of Projects Handled [including End-User/Client Company Name, Project Name, Project Duration (start date and end date)]	
48	The bidder must have at least two (2) Local Certified solution professional/specialist/engineer , with at least three (3) years work experience and have handled the PMS/project for at least two (2) years, to support the reconfiguration and provide online/onsite support. The bidder must submit the following documents for the given IT engineers: - Resume/Curriculum Vitae - Certificate of Employment - List of Trainings/Seminars attended (including Administration for Endpoint Protection Training/seminar)	



49	The bidder must have at least two installed bases in the Philippines and have managed at least 10,000 combined licenses of the same product or solution. These installed bases must be a BSP supervised/regulated Financial Institution (Banks or Non-Bank Financial Institutions). Project client name, address, contact person, contact number, and email address must be included.	
50	The bidder must submit Certificate of Satisfactory Performance from two (2) companies with the same product/services being offered including contact numbers and email addresses.	
51	The bidder must submit the Detailed Escalation Procedure and Support Plan Flow Chart. The bidder must have a local HelpDesk support to provide 24 x 7 technical assistance on product & threat inquiries. The bidder must have a team of at least 10 certified security professionals (or similar) for deployment, and at least two certified solutions specialists, network security architects, or similar, for design.	
52	The bidder must submit Business Continuity Plan (BCP) that will support the operations of a Commercial or Universal Bank and List of Updated Technical Support (including names, contact numbers and email addresses).	
<b>Delivery/Contract Period</b>		
53	Supply, Delivery, Installation and Configuration should be completed within 60 calendar days after the receipt of the Notice to Proceed.	
<b>Payment Terms and Conditions</b>		
54	<p>Payment for license subscription shall be made after the completion of delivery, set-up &amp; configuration.</p> <p>Pursuant to Malacañang Executive Order No. 170 (Re: Adoption of Digital Payments for Government Disbursements and Collections) issued on 12 May 2022, directing all government agencies to utilize safe and efficient digital disbursement in the payment of goods, services and other disbursements, all payments for this Contract shall be through direct credit to the supplier's deposit account with LANDBANK. Thus, the supplier shall maintain a deposit account with any LANDBANK Branch where the proceeds of its billings under this Contract shall be credited.</p>	
55	<p>The following documentary requirements for payment shall be submitted:</p> <ul style="list-style-type: none"> <li>- Sales Invoice/Billing Statement/Statement of Account.</li> <li>- Delivery Receipt with printed name and signature of LANDBANK employee who received the delivery and actual date of receipt items, if applicable.</li> <li>- Warranty Certificate specifying the period covered by the warranty, if applicable</li> <li>- Summary of Service Reports, Summary of Preventive Maintenance Activities, Recommendations, Status of Action Items for each payment milestones.</li> </ul> <p>The Supplier shall be paid within sixty (60) calendar days after the submission of sales invoice or claim and complete documentary requirements.</p>	

#### Liquidated Damages



56	If the winning bidder fails to delivery any or all of the goods and/or services within the period/s specified in this Contract, the Bank shall, without prejudice to its other remedies under this Contract and under the Applicable Law, deduct from the contract price, as liquidated damages, a sum equivalent to one-tenth of one percent (0.001) of the price of the unperformed portion of the goods and/or services for each day of delay based on the approved contract. LANDBANK need not prove that it has incurred actual damages to be entitled to liquidated damages. Such amount shall be deducted from any money due or which may become due to Supplier. In case the total sum of liquidated damages reached ten percent (10%) of the total contract price, LANDBANK may rescind the contract and impose appropriate sanctions over and above the liquidated damages to be paid.	
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#### Pre-Termination/Termination of Contract


57	Pre-termination/Termination of Contract shall be governed by the guidelines on Termination of the Contract per Annex "I" of the 2016 Revised Implementing Rules and Regulations. In addition to the grounds under the said Guidelines for Contract Termination, Unsatisfactory Performance by the service provider within the contract duration shall likewise be ground for Pre-Termination/Termination of contract.	
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#### Contact Person/s

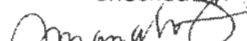
58	Name: Nancy R. Mojado Email Address: nmojado@landbank.com Contact Number: (8) 522-0000 local 4875	
	Name: Ronnie C. Manalo Email Address: rmanalo@landbank.com Contact Number: (8) 522-0000 local 7500	

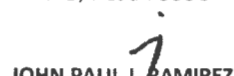
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